

Craftmade Lighting Limited Warranty

Craftmade warrants all its Products to be free from defects in material and workmanship, subject to certain conditions and exclusions, for period of one year from the date the Product was shipped to the original end use purchaser. LED product is warranted for a period of 3 years from the date purchased or shipped to the original end use purchaser. Craftmade will warrant its product only if it is sold through an authorized Craftmade dealer.

Craftmade will, at its discretion, repair, replace or make appropriate adjustment where inspection discloses any defects occurring in normal usage within the applicable time period above, subject to the following conditions and exclusions. The following costs, expenses and damages are not covered by the provisions of this limited warranty: (1.) labor costs including, but not limited to, costs associated with the removal and reinstallation of Product; (2.) shipping and freight expenses required to return Product to Craftmade

All warranties only apply to the original end use purchaser and original installation of Products. **This warranty is not transferable.** The provisions of this warranty to not apply to products that are used in commercial applications; used for purposes for which they are not designed or intended; which have been subjected to alteration, accidental damage, abuse, misuse, negligence or accident; which have been improperly stored, installed, maintained or operated; which have been used in violation of written instructions provided by Craftmade ; which have been subjected to improper temperature, humidity or other environmental conditions; or which, based on examination by Craftmade , do not disclose to the satisfaction of Craftmade non-conformance to the warranty. Additionally, this warranty **DOES NOT COVER** scratches, abrasions, or deterioration due to the use of paints, solvents, chemicals or abrasive cleaning techniques.

The above warranties also do not apply if:

The original bill of sale, delivery date, or product number cannot be verified.

The parts claimed to be defective are not returned for inspection if so requested by Craftmade.

The product is not in the possession of the original end use purchaser at the time warranty claim is made.

For parts, replacement, technical assistance, or additional information, please have the product model number, name or picture available and contact your lighting dealer or
Craftmade Customer Support: 1-800-486-4892 Option 1
Craftmade Technical Support: 1-800-486-4892 Option 2
Or via email to customerservice@craftmade.com

Craftmade Fans Limited Warranty

CRAFTMADE warrants this fan for use as intended under the following provision: CRAFTMADE will replace any fan which has faulty performance due to a defect in material or workmanship or fails to operate satisfactorily when failure results from normal use. If within the first year of purchase, please contact your original dealer. Otherwise, contact Craftmade Customer Service at **1-800-486-4892**, Option 1 or via email at customerservice@craftmade.com.

In the event a product is no longer available, CRAFTMADE will make best efforts to offer a comparable product.

The purchaser shall be responsible for all costs incurred including installation fees.

This warranty does not apply when damage from mechanical, physical, electrical or water abuse results in causing the malfunction. Deterioration of finishes or other parts due to time or exposure to salt air is specifically exempted under this warranty. Glass globes and light bulbs are not covered by this warranty but will be replaced if found broken at time of purchase.

Neither CRAFTMADE nor the manufacturer will assume any liability resulting from improper installation or use of this product. In no case shall the company be liable for any consequential damages for breach of this, or any other warranty expressed or implied whatsoever. This limitation as to consequential damages shall not apply in states where prohibited

Warranty Exclusions:

We use the best weather resistant finishes, nevertheless finishes for fixtures installed outdoors are subject to change due to prolonged exposure to sunlight, pollutants and other environmental conditions. Any claim for fading, discoloration or "patina" of a finish on an outdoor fixture is not applicable to the above warranty. See the "Finish Care & Cleaning" instructions below for proper care and maintenance of your fixture.

The environment within ten miles of a sea coast can be extremely corrosive. Even with the appropriate maintenance, products installed in this environment will typically deteriorate more than products installed in a less severe environment. Some corrosion and/or deterioration is considered "normal wear" in this environment. Any claim for finish failures or for corrosion of other components due to coastal environment conditions is not applicable to the above warranty.

We cannot warranty our Direct Burial Poles due to environmental issues such as moisture, soil acidity and other corrosive soil and air conditions.

At Craftmade we try our best to assure that glass and metal finishes shown in our catalogs match the actual product, but chemical finish variations and hand applied finishes can result in differences between the actual product and printed images. Craftmade does not authorize any person to create for it any obligation or liability in connection with its Products. The maximum liability is limited to the original purchase price of the product. No action arising out of any claimed breach of this warranty by Craftmade may be brought by the Original User more than one (1) year after the cause of action has arisen. IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. CRAFTMADE AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply to you. Refer to your local laws for your specific rights under this warranty.